



## ***Maintenance of existing Skills Development dispensation*** (PRJ-0376-2024) **SAMPRO**

***Quarter 2 2024/2024*** (April 2024 till June 2024)

### **Project goals**

**Goal 1 - Interactions in respect of acts, regulations, policies and procedures of bodies in the public sector regarding knowledge and skills development in light of the needs of the dairy industry, with the authoritative bodies in the public sector, tertiary education institutions and representatives of other industries**

#### ***Achievements***

The Milk SA questionnaires used in the trial run end last year, contains many such 'scenario' questions. As the SETA had no database of relevant questions, they requested assistance from the Project Manager in this regard.

The Project Manager undertook to obtain permission from the CEOs of both Milk SA and SAMPRO to make industry's existing questionnaires (3 per specialization) together with their respective answer sets, available to the SETA.

On the Thursday before the EISA (Tuesday following) the Project Manager was requested to attend an after hours MSTeams meeting to attempt to 'moderate' one of the compiled questionnaires (Butter Making) and answer set. A more than 2-hour session ensued during which much of the draft questionnaire had to be amended, as it also contained a considerable content of questions from another specialization (Ripened Cheese).

It would seem during the EISA writing that a similar problem occurred with at least one other questionnaire (Processed Cheese), which contained irrelevant questions from another specialization (Riopened Cheese).

QCTO intends to do an on-site investigation to determine what problems led to the poor performance (only 50% of the learners passed) and for that reason circulated questionnaires on the EISA experience for both the learners and the Facilitator. The blank learner questionnaire (which the Project Manager deems to be fair) and the completed Facilitator questionnaire are attached to this report).

A meeting on the EISA is scheduled for 19 July 2024 between QCTO, FoodBev SETA, SAMPRO and Milk SA.

***No Non-achievements / underperformance has been reported***

**Goal 2 - Continuous evaluation so that, depending on factors like technology development, changing production and manufacturing procedures and requirements set by relevant bodies in the public sector, to determine whether amendment is necessary of, for example, the curriculum, learning materials, assessment tools and qualifications.**

### ***Achievements***

**Brief report:** During the recent revision of the Dairyman curricula together with the previous Qualification Development Facilitator (QDF), it was unanimously decided that the contents are still very valid. In a social media discussion with Mr Llewellyn van Zyl of FoodBev SETA, it was confirmed that the Dairyman design and contents was requested for re-registration for 3 years by FBS to QCTO, during which time a revision needs to be effected as deemed necessary.

Nothing further was discussed regarding the Milk Reception Operator qualification, which was registered as a separate qualification in January of 2024.

A side note was made regarding an addition to the 'future' Dairy Laboratory Analyst qualification on the required development of an additional 'chapter' for the Foodscan test which is currently widely in use, but was not developed as part of the curriculum when submitted. The status quo of the Dairy Lab Analyst is still 'fluid' at this stage, but industry has – through its subject matter experts – informed the SETA of our expectations for this qualification. Reportedly the amendments recommended by SAQA and QCTO, which were accepted by the Project Manager, were now submitted to those authorities by the SETA appointed Qualification Development Facilitator.

### ***No Non-achievements / underperformance has been reported***

**Goal 3 - Guidance and promotion of skills and knowledge development in respect thereof to members of the dairy industry. It is of collective importance that guidance should be provided to the members of the dairy industry which is not influenced by commercial interest of any enterprise conducting training**

### ***Achievements***

**Brief report:** A draft Circular (1/24) has been circulated to and for scrutiny by the CEOs of Milk SA and SAMPRO, as well as the Chairman of the Dairy Chamber of FoodBev SETA. It is for despatch no later than end April 2024. A further Circular is being planned for November 2024 with at least news on:

- a. Skills Development Statistics
- b. New direction for future EISAs
- c. News (if available) on Milk Reception Operator implementation
- d. Dairy Laboratory Analyst status quo.

### ***Non-achievements / underperformance***

Final statistical report still to be cleared with FoodBev SETA. Dairy Chamber Chairman very instrumental in this regard, with appreciation.

### ***Reasons for non-achievements / underperformance***

Final report format not yet presented to industry.

### ***Planned remedies for non-achievements / underperformance***

Periodic follow-up by electronic mail.

## Income and expenditure statement

Income and expenditure statement	<a href="#">2ND qtr short fin SD sec.ind 2024.pdf</a> <a href="#">SecIndTrg_2ndqtr.pdf</a>
Unnecessary spending during period	No

## Popular Report

[2nd qtr Popular format report .pdf](#)

## Additional documentation

[Facilitator Questionnaire.docx](#)  
[Learner Questionnaire.docx](#)

## Statement

Levy funds were applied only for the purposes stated in the contract	Yes
Levy funds were applied in an appropriate and accountable manner	Yes
Sufficient management and internal control systems were in place to adequately control the project and accurately account for the project expenditure	Yes
The information provided in the report is correct	Yes