



Maintenance of existing Skills Development dispensation

(PRJ-0376-2024)

SAMPRO

Quarter 3 2024/2024 (July 2024 till September 2024)

Project goals

Goal 1 - Interactions in respect of acts, regulations, policies and procedures of bodies in the public sector regarding knowledge and skills development in light of the needs of the dairy industry, with the authoritative bodies in the public sector, tertiary education institutions and representatives of other industries

Achievements

Brief report: The major developments in respect of this goal are with regards to the EISA (External Integrated Summative Assessment). Following the – in the view of the Project Manager – disastrous effort which was finally implemented by the SETA under auspices of the QCTO in March 2024, the following reports are made in this respect:

The SETA has undertaken to do a complete revision of the QAS Addendums which guide the development of assessment instruments.

This followed an audit of the private provider (SDP) which is the lead provider in SA in respect of Dairyman by QCTO, in which the Project Manager participated virtually by way of a 90-minute question and answer session.

The Milk SA questionnaires and answer sets used in the trial run end last year, were provided as source documents and (with permission) supplied to the SETA who had no database of relevant questions and they requested assistance from the Project Manager in this regard.

The SETA then decided that it would not be proper for the Project Manager to further serve on the committee which would be tasked to assist in the revision of QAS Addendums for reason of proximity to the enrolled learners as Facilitator.

The Project Manager then selected and 'recruited' known and respected dairy technologists to serve in this capacity, five of

Non-achievements / underperformance

The SETA wanted another EISA before end 2024, but the Project Manager indicated the poor quality of the first attempt and recommended that a proper revision be done on the QAS Addendums before new assessment instruments are created. This has not progressed appreciably, but is fully under control of the SETA.

Reasons for non-achievements / underperformance

The SETA - as Assessment Quality Partner (AQP) - could not complete the revisions in time for a second EISA in 2024.

Planned remedies for non-achievements / underperformance

A collection of experts (dairy technologists) have been recruited to attend the revision meetings of the SETA, as the Project Manager was excluded by the SETA for reason of proximity to the learners (there is no logic in this, but it is a decision that must be accepted).

seven accepting and two declining (one only willing to serve in another related role). It must be taken into consideration that these people are not paid to fulfil this role. The Project Manager supplied them with all the questionnaires, answer sets and practical observation checklists.

A next meeting between this collection of experts and the SETA is scheduled for 17 October 2024, in which the revised QAS Addendums will be presented to QCTO. Only thereafter can the design and development of assessment instruments start. The work methodology to be followed is, at this stage, unknown to the Project Manager, but the relevant personnel at the SETA undertook to maintain contact with the Project Manager regarding progress.

In the end – as told to the Project Manager – an ‘exemplar of potential questions and answers’ and hopefully a practical assessment tool, will be made available to enrolled learners for use in preparation for the next EISA, which is only expected in February or March 2025. What is difficult to comprehend is that that is exactly where the Project went and executed since 2011 (first provision of Dairyman) and now the QCTO and SETA pretends that it represents their philosophy. The end-products are awaited with abated breath.

Goal 2 - Continuous evaluation so that, depending on factors like technology development, changing production and manufacturing procedures and requirements set by relevant bodies in the public sector, to determine whether amendment is necessary of, for example, the curriculum, learning materials, assessment tools and qualifications.

Achievements

Brief report: Three qualifications namely Dairyman (which implies the suite of 10 discreet Dairyman qualifications); Milk Reception Operator – which was only registered in January of 2024 and The Dairy Laboratory Analyst, are the relevant topics for reporting on.

- i. It was reported by FoodBev SETA that Dairyman’s registration was extended by two (2) years. That will then afford time for a contents revision, whilst maintaining the qualification design and curriculum layout and assessment specifications as is.
- ii. The Milk Reception Operator should have another two (2) years of registration and revision is not immediately required.
- iii. It was reported that the Dairy Lab Analyst qualification was amended as recommended by SAQA and QCTO and agreed to by the Project Manager after discussion

Non-achievements / underperformance

No feedback is currently obtainable from QCTO on the re-submitted Dairy Lab Analyst qualification, as they schedule their works cycles on a (seemingly) quarterly basis.

Reasons for non-achievements / underperformance

The QCTO and SAQA schedule their work cycles on a seemingly quarterly repetitive basis and allocate a certain workload per cycle. It could not be ascertained whether the Dairy Lab Analyst qualification is scheduled for a current or future cycle.

Planned remedies for non-

in the Advisory Subcommittee of Milk SA and subsequently re-submitted for registration.

**achievements /
underperformance**

Periodic enquiries

Goal 3 - Guidance and promotion of skills and knowledge development in respect thereof to members of the dairy industry. It is of collective importance that guidance should be provided to the members of the dairy industry which is not influenced by commercial interest of any enterprise conducting training

Achievements

Brief report: A draft Circular (2/24) will be circulated to and for scrutiny by the CEOs of Milk SA and SAMPRO, as well as the Chairman of the Dairy Chamber of FoodBev SETA. Compilation and submission for scrutiny is scheduled for end October 2024 and It is for despatch by Milk SA no later than end of 2024. The main news will report on:

- i. Skills Development Statistics
- ii. New direction for future EISAs
- iii. News (if available) on Milk Reception Operator implementation
- iv. Dairy Laboratory Analyst status quo.
- v. The intention and approach to the revision of the contents of Dairyman.
- vi. Any relevant news from the Combined Chamber meeting (minutes attached)

No Non-achievements / underperformance has been reported

Income and expenditure statement

Income and expenditure statement	3rd qtr short fin SD sec ind 2024.xlsx Trg_fin_3rd.pdf
Unnecessary spending during period	No

Popular Report

[3rd qtr Popular format report .pdf](#)

Additional documentation

[Minutes - Combined Chamber Meeting I 12.07.2024.pdf](#)

Statement

Levy funds were applied only for the purposes stated in the contract	Yes
Levy funds were applied in an appropriate and accountable manner	Yes

Sufficient management and internal control systems were in place to adequately control the project and accurately account for the project expenditure	Yes
The information provided in the report is correct	Yes